

# Owen Rossi-Keen

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## SUMMARY

I have years of experience as a technology generalist, with a professional emphasis on web development and infrastructure. Most recently, my work has been focused on full-stack development for non-profit organizations. I have combined my eye for design with my technical skills to develop rich web experiences that reflect the unique value of each organization. I pride myself in creating sites that feel unique, alive, and contentful - all while prioritizing content, performance, and accessibility.

## SKILLS

- HTML & CSS (SASS)
- JavaScript
- React.js
- Next.js
- Node.js & Express
- Java
- Web hosting & DNS
- Microsoft and Adobe Suite
- Computer hardware construction
- Microsoft, Apple, Linux systems familiarity
- Computer software/hardware maintenance
- Personnel training and support
- IT systems maintenance
- Integrated library systems
- First Aid, CPR & AED
- Firefighter I
- HAZMAT Operator

## EXPERIENCE

*Media Technician and Archival Coordinator, B.F. Jones Memorial Library*

*October 2017-Current, Aliquippa, PA*

- Provided IT and software trouble-shooting support to the rest of the organization
- Explained technology-related details in easy-to-understand terms to individuals from different backgrounds and in various job positions
- Performed troubleshooting on networking and connectivity issues to restore connections and network access
- Developed organizational systems for newly digitized content to streamline usage
- Created and maintained retrievable computer archives and databases
- Removed malware and viruses from laptops and desktop systems using specialized software
- Copied over 20,000 records and documents to digital format to preserve data and history

*Front-End Web Developer, [RiverWise](#)*

### *Aliquippa, PA*

- Improved and designed new layouts to achieve usability and performance objectives
- Developed sites to work with Microsoft Edge, Mozilla Firefox and Google Chrome
- Created successful websites that met requirements for objectives such as load speed and design
- Defined and conducted design processes at all stages, including research, conceptualization, testing and implementation
- Established hosting for each website and completed go-live process by uploading sites to host account
- Delivered end-user training on content management systems allowing staff to make easy updates and maintenance to website without developer assistance
- Designed visual and graphic images to use on multiple platforms
- Redesigned sites to enhance navigation and improve visual appeal
- Validated code for proper structuring, security and compatibility with different browsers, devices or operating systems

### *Full Stack Web Developer, [Genesis Collective](#)*

#### *Aliquippa, PA*

- Produced high-impact, user-friendly websites that accomplished all business goals
- Defined and conducted design processes at all stages, including research, conceptualization, testing and implementation
- Participated in pre-project analysis and technical assessments to develop user-friendly interface and correct functionality to meet business objectives
- Troubleshoot, tested and remedied issues before software deployment
- Delivered end-user training on content management systems allowing staff to make easy updates and maintenance to website without developer assistance
- Reviewed information and elements regularly on websites and pages for accuracy and functionality
- Established hosting for each website and completed go-live process by uploading sites to host account
- Validated code for proper structuring, security and compatibility with different browsers, devices or operating systems
- Maintained strong education in latest technologies, software and hardware products for use in various projects

### *Store Associate, Alam's Home and Hardware*

#### *December 2017-September 2018, Aliquippa, PA*

- Engaged positively with each customer, providing professional and polite support for sales and service needs
- Processed merchandise returns and exchanges for customers to refund payments, trade items and offer store credit
- Monitored sales floor to identify customers in need of assistance and merchandise in need of replenishment
- Maintained accurate and attractive merchandise displays to maximize purchases

- Educated customers on product and service offerings
- Recommended merchandise to customers based on needs and preferences

*Volunteer Firefighter, Ambridge Fire Department  
Ambridge, PA*

- Maintaining skills and proficiency in the field of rescue, firefighting, and emergency response.
- Maintaining familiarity with protective equipment, engines, and usage procedures.
- Cultivated personal relationships with co-workers to ensure safe and cohesive operations.

## **CERTIFICATIONS**

- Federally certified Firefighter I
- HAZMAT Operator
- Air Force Academy cybersecurity workshop certificate
- Multiple technical certifications
  - JavaScript skills certification, top 5%
  - Cascading Style Sheets skills certification, top 15%
  - HTML skills certification, top 15%
  - Various Adobe suite certifications
- i5 Digital Video Competition nomination
- First Aid, CPR, and AED certified by the American Heart Association
- FEMA IS-366.a Certificate - Planning for the Needs of Children in Disasters
- FEMA IS-00100.c, IS-00700.b
- Child Abuse History Clearance (CY113)